

# International Repatriation

## What to do First

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When someone passes away in the UK, we understand that it may take several days to make a decision whether or not to send the person back home for burial as you may have to wait for family meetings to take place and obtain instructions from relatives abroad before you are able to make the necessary arrangements.

Our first priority is to attend to the proper care of the deceased in order to allow you time to make the necessary decisions concerning the repatriation. As soon as possible, we need permission to collect the deceased from the place of death. Once in our care, and with your permission, we can carry out embalming of the deceased for repatriation. After embalming, we will ensure the deceased is cared for in a special climate controlled environment. We are able to hold the deceased for a reasonable length of time, without any additional cost, to allow you to make all of the necessary arrangements.

## Legalities and Certificates

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Once you have provided us with a copy of the Death Certificate, we handle the preparation of all other documentation required to repatriate the deceased by air transportation. All of the original documentation must accompany the coffin/casket and is inspected by officials in the destination country in order to clear through customs. Where necessary, we will obtain embassy/consular authority for the repatriation and ensure the completion of the necessary documentation, inspections and seals.

## Care of the Deceased (Washing and Dressing)

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At some of our premises, a special room for the family and friends to attend to the final washing and dressing of their loved one may be available, if required. This is to enable the family and friends to wash and dress the deceased in accordance with their religious and/or ethnic customs. If required, we are also able to assist with the dressing of the deceased.

## Funeral Service in the UK Prior to Repatriation

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We are able to assist in arranging for a funeral or memorial service in the UK prior to the repatriation. Many families will have their own church or venue. However, if required, we can assist in arranging for a suitable church or other venue, along with an officiant of the proper denomination or religion, organist, etc. (Additional charges for this service applies).

## Flights

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Depending upon current conditions and seasonal factors, we will recommend the airline currently offering the most reliable service. Families are free to suggest the use of alternate airlines.

## Coffin and Casket Selection

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We have a range of coffins and caskets suitable for international repatriation. All of our Metal American-Style Caskets are hermetically sealing and are suitable for international repatriation. They may be re-opened at the destination location and may also be used for burial in the destination country, local cemetery regulations permitting. Wooden coffins must be zinc lined (at an additional cost) for them to be hermetically sealed for repatriation.



# Funeral Directors Charges

## Professional Services £1,100

The personal attention of our trained staff to discuss and plan the repatriation, making arrangements and confirmations with all appropriate third parties, including obtaining permission from HM Coroner to move the deceased from the UK and dealing with the relevant embassy and consular officials for the destination country, advice on registration and assistance with the completion of all necessary statutory documentation. Arranging for the completion of the required certificates from the relevant authorities (cost of the required certificates will be charged additional as disbursements).

## Collecting and Transporting the Deceased £275

The provision and attendance of our professionally trained staff and a private ambulance or suitable vehicle to convey the deceased to our premises in a dignified and discreet manner from a local address, nursing home or hospital at any time of the day or night (within 15 miles).

## Care of the Deceased £400

To attend to the professional care and preparation of the deceased including dressing them in their own clothes or a gown and holding the deceased in suitable environmentally controlled conditions until the repatriation takes place.

## Embalming for Repatriation £200

Thorough embalming of the deceased for repatriation by a professionally qualified embalmer and provision of a Certificate of Embalming, as required by the relevant authorities.

## Wrapping/Crating of the Coffin or Casket £150

Appropriate wrapping and crating of the coffin or casket selected in accordance with the specifications of the applicable airline. (Required for **all** coffins and caskets being transported by air).

## Vehicle Charge £250

Provision of a suitable vehicle to convey the deceased in their coffin or casket to a local airport (within 25 miles).

## Total Funeral Directors Services £2,375

### Additional Services

Zinc Lining of a coffin £350

Zinc Lining of a coffin (with a glass viewing panel) £400

Hearse, Funeral Director and Staff for a Funeral Service at a local Church or other venue prior to the repatriation:

Weekdays - during normal working hours £500

Weekdays - outside normal working hours £600

Saturdays £750

Sundays or Bank Holidays £850

Additional Mileage for bringing the deceased into our care (per mile over 15 miles) £2

Additional Mileage for conveying the deceased in their coffin or casket to the airport (per mile over 25 miles) £2

### Disbursements (Third-Party Fees)

Disbursements (third party payments made on your behalf) and Additional Expenses will include:

- Airline Charges
- Consular/Embassy Fees
- Coroner's and other Statutory Certificates (as required)
- Applicable fees for a local service, prior to the repatriation, for a Minister/Officiant, Organist, and Church fees, etc.

### Payment of Account

**Please Note:** We require **full payment** for all Funeral Directors Charges, Additional Services, Coffin or Casket, and Disbursements (third-party fees) **prior** to the repatriation taking place.

